

**Pre - Convention
December 13, 2004**

Theme	Room	Theme	Room
Time 09.00-16.00 (Full Day)	<u>Topic : A</u> " Introduction to Breakthrough Management, its concept and tools and tools. How can we find new opportunities under rapid changing business environment "	Time 09.00-16.00 (Full Day)	<u>Topic : B</u> " Attractive Quality Creation "
Speaker	Prof. Dr. Shoji Shiba	Speaker	Prof. Dr. Noriaki Kano
18.00-20.00	Welcome Reception		

INTERNATIONAL CONVENTION ON QC CIRCLES 2004
December 14, 2004

Time		Activity						
08.00-09.00		Registration						
09.00-09.45		OPENNING CEREMONY By Permanent Secretary Ministry of Industry : Mr. Chakramon Phasukavanich						
09.45-10.05		COFFEE BREAK						
10.05-11.05		Special lecture : New Paradigm of Breakthrough Management by Prof. Dr. Shoji Shiba						
11.15-12.15		Special lecture : Trend of Quality by Prof. Dr. Noriaki Kano						
LUNCH								
PLENARY SESSION								
Time	Manager Session	Time	Quality Management	Health Care	Technology & Innovation	Technology & Innovation	Maintenance & Support	Service & Support
	A - Ballroom I		B - Ballroom II	C - Ballroom III	D - Rattanakosin	E - Chiangmai	F - Ayuthaya	G - Thonburi
14.00-14.40	A1 (Thailand) Mr. K.V. Masrani & Mr.S.Chakravarit Achieving Business Performance Excellence through Total Employee Engagement Thai Acrylic Fiber Co.,Ltd.	14.00-14.20	B1 (Singapore) James Kwek QCCs':Are they still relevant and necessary in the 21 st Century Ministry of Defence	C1 (Singapore) GEST To Reduce Time Spent in Fetching Blood for Patients in Singapore General Hospital Singapore General Hospital (SGH)	D1 (China) QC Group of coal-detection center The Effect of Imporved S- 144DR Type Infrared Sulfur Detector Jiangxi Electric Power Test and Research Institute P.R.C.	E1 (Hong Kong) Comfort Pro Mobile Multi-Fuction Cable Jointing Compartment CLP Power Hong Kong Limited	F1 (Thailand) GSP 3 & OFF SITE Prevention of Slugging Breaking Through the Compressor PTT Public Co., Ltd	G1 (Singapore) B.M.W. To Reduce Late Payment of Invoices and Related Tracking Costse Singapore Land Authority
		14.20-14.40	B2 (Malaysia) Joseph Paul Using ISO 9001 for Continual Improvement: Minimize Documentation and Optimize Benefits Principal Consultant Integrative Organisational Learning Sdn. Bhd.	C2 (Malaysia) Pekemas Quality Circle Difficulty in Taking Blood Pressure in the Ambulance Pasir Mas District Health Office	D2 (Fiji) Fortknox To Reduce Major Cause of Delays in Closing Customer Enquiries Vodafone Fiji	E2 (China) Xinhui Reducing the Assembling Time of DXG High-Voltage Vacoum Switchboard DA Guangming Electronic Equipment	F2 (Indonesia) PARIKESIT Decreasing Sealing Defect Level on 1 Kg Wheat Flour Packaging Process at FILVO F-1000WF Machine PT Indofood Sukses Makmur Bogasari Flour Mills	G2 (Singapore) JAWS Underutilisation of Tembeling Road Car Park Urban Redevelopment Authority

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14.40-15.00	A2 (India) QC PEARL How to Develop Emotion Stability Among Adolescents City Montessori School & Degree College	14.40-15.00	B3 (Malaysia) Mr.Ab. Razak Omar Enhancing Productivity & Quality for Long-Term Competitiveness using The Company Manual for Productivity Assesment (COMPASS) National Productivity Corporation	C3 (Singapore) MindSweepers To Reduce Long Waiting Time for Outpatients MindSweepers Medical Social Services (MSS)	D3 (Hong Kong) Big Eye Circle To Enhance Monitoring of External Building Structures MTR Corporation	E3 (Hong Kong) EPS2002 Modification of Interior Fixture for New Gas Appliance Installations The Hong Kong and China Gas Company Limited (TOWNGAS COMPANY)	F3 (Malaysia) 3 Dimensi QC Circle To Overcomethe Frequent Breakdowns of the Condensate Extraction Pump Tenaga Nasional Berhad	G3 (Thailand) Fire Conquerors/ Fire Combaters Reduceing Travelling Time of the Fire Vehicles for The Initial Fire control Fire Brigade and Rescue Department Group's Name: Fire Conquerors, Royal Thai Airforce
15.00-15.20	A3 (Singapore) Challenger Too Many Contrabands Hidden Inside Inmates' Dormitory Prisons Department, Singapore	15.00-15.20	B4 (Thailand) Mr. Tavorn Suraphol EGAT Quality Management Electricity Generating Authority of Thailand	C4 (India) ZENITH To Reduce the Occurrence of the Problem of "Blinker Continuity Missing" and "Body Short" Minda Industries Ltd.	D4 (China) The True feelings QC Group How to Improve the Male Employees' Satisfaction Rate on Male Reproduction Healthcare Service Gungdong Provincial Changda Highway Engineering Co.,Ltd.	E4 (Malaysia) QCR Customer's Satisfaction, Cost Savings and Manpower Reduction Through Fabrication and Application of the Innovative Amputee Friendly Pylon (AFLON) at the Medical Rehabilitation Unit Hospital University Science Malaysia	F4 (Thailand) Moo Ga Ta Group Reduce Preform Jamming in Feeding Rail PETPACK Co., Ltd.	G4 (India) OPERATION CLEAR ENCODING QC (OCE) Accumulation of Long Outstanding Entries under Sundry Assets (SA) / Sundry Liabilities (SL) / BAR'S / IBA'S CANARA BANK
Break (20 min)								
15.40-16.00	A4 (Japan) Ken Koyabu Workers' Load Reduction by New Shielding Method in Nuclear Power Station. Fukushima Daiichi Nuclear Power Station, Tokyo Electric Power	15.40-16.00	D10 (Thailand) Cool Ant Decreasing Time of Documentary Process for Quality Control at CDC1 C.P. Seven Eleven Public Co., Ltd.	C5 (Singapore) ODIE To Reduce the Frequency in Dislodging of I/V Cannula by the Patient Singapore General Hospital (SGH)	D5 (India) POLE STAR To Improve OEE on Fine Boring-1 M/C Hero Honda Motors Limited	E5 (India) Third Eye Crimper Jamming Reliance Industries Ltd.	F5 (India) AKSHAT Maintenance Free Sele Resetting Limit Switch for E.O.T. Crane BHILAI STEEL PLANT STEEL AUTHORITY OF INDIA LTD.	G5 (India) BHARARI How to Reduce Wrong Value and Wrong Polarity Component Rejection from Radial Insertion Machine Videocon International Ltd

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16.00-16.20	A5 (Singapore) Dr.Goh Mong Soon Managing the Change Factor in Organization Today in the New Global Economy Commerce Resource Development Centre	16.00-16.20	B7 (India) Mr. B.P. Gupta Customer are Second (Because People are First who have to work on improvement to achieve customer delight) Gail (India) Limited	C6 (Taiwan) Anti Bacteria Continuous Quality Improvement via quality-control-circle activity is capable of reducing the Catheter-Associated Urinary Tract Infection in Intensive Care Units (Anti-bacteria circle) Kaohsiung Veterans General Hospital	D6 (India) Fuel Systems Fuel Pump Productivity Improvement CUMMINS INDIA LIMITED	E6 (India) TWINKLE Reduction of Twisting Nylon Waste SRF Limited	F6 (Singapore) G-Force To Engance the Collection Process of Title Documents by Customers Singapore Land Authority	G6 (India) ELITE QUALITY CIRCLE Delay in Locating Circulars CANARA BANK
16.20-16.40	A6 (Thailand) Mr. Wichai Chattinnawat Monitoring a Quality Characteristic of a New Product/ Process or Jobshop Process with a Bootstrap Control Chart Industrial Engineering, Chiang-mai University	16.20-16.40	B8 (India) Prof. S Wahdha Role of quality Management (EFQM) Model for Reverse Logistics and Green Productivity : A KM View JK Industries Ltd	C7 (Malaysia) Sihat IX Crows : A Nuisance in Kuala Lumpur Health Department, Kuala Lumpur Municipal Council	D7 (Malaysia) Azmi Wahap Application of Rational Problem Solving in Automotive Casting Manufacturing HICOM ENGINEERING SDN. BHD. BHDHICOM Engineering Sdn .Bhd.	E8 (India) Mr. Ranjit Ram Leveraging Human Resources and Quality Circles Promotion, Through Education and Training at TATA Steel, Jamshedpur, India Tata Steel	F7 (India) KAIZEN Team KAIZEN Implimentation on Angle Drilling CNC M/C KEN International Limited	G7 (China) Heart to Heart Improving Intranet Click Ratio China Unicom Shangdong Branch
16.40-17.00	A7 (Singapore) James Kwek Enhancing Value Organisation Business Model Ministry of Defence Singapore	16.40-17.00	B9 (India) Jitendra Madaan Quality Based Strategies for Reverse Enterprise System Research Scholar IIT Delhi	C8 (Thailand) IC-Q Decrease Number of Collection of Sputum Examination Chandrubeksa Hospital, Royal Thai Airforce		E9 (India) Pragati Wrong fitting Motherson Sumi	F9 (India) ALUMINIUM Inconsistent Brushing of Anode Stems National Aluminium Company Ltd	G8 (Malaysia) The Touch Group To Reduce Propeller Fan Touching Front Panel Orifice Matsushita Industrial Corporation
17.00-17.20	A8 (India) Chandreshwar Khan Managing Quality in the New Global Economy Through Self Directed Teams: Some Practical Perspective TATA Motors Jamshedpur	17.00-17.20		C9 (Malaysia) Rasuna Zakey BT. Mohammad Zakey Pharmacy Service Quality System in Hospital University Science Malaysia - An Overview Hospital University Science Malaysia				G9 (India) ACHIEVERS Inadequate Utilisation And Unsafe Handling Of Lub. Oil TATA POWER COMPANY LIMITED,

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09.00-09.40	A9 (Thailand) Mr.Sira Boonyakida Using Small Group Activity to Help Company in Cost Reduction The Siam Pulp and Paper Public Company Limited	09.00-09.20	B10 (Singapore) GOH Mia Jing How Small & Medium Enterprises can Grow with Innovation & Enterprise Mindset Jethro Management	C10 (India) Bluewhale Quality Circle Design of Rack Teeth Milling Attachment Naval Dockyard, Mumbai	D9 (Korea) Quality 119 Quality Task Force Team The Improvement of Painting Properties for PC Compounds Applied to IT Industries LG Chemical LTD / Iksan Plant	E10 (Malaysia) Pentium's Quality Circle Reducing Quality Problem of Jammed Engine Perodua Engine Manufacturing	F10 (India) SERVO Difficulty in Routine Maintenance of PCC of AU-5 Cooling Tower INDIAN OIL CORPORATION LIMITED	G10 (Indonesia) Kanci-II Accelerating Toll Transaction Service Time from 9.6 Seconds to 5 Seconds in Average, Within 3 Months. Indonesia Highway Corp
		09.20-09.40	B11 (India) Mr. Man Mohan Re-Engineering of QC Circles Business Excellence Group	C11 (Singapore) PETS To Facilitate Early Ambulation for patients who require walking aids after surgery Singapore General Hospital (SGH)	D11 (India) PED QCC 03 One-Man-Operation Model in Sending Patients to the Operating Theatre TVS MOTOR COMPANY	E11 (India) CUTE Elimination of Waiting Time for First off Approval to Achieve 100% Production Schedule Adherence Lucas TVS Ltd	F11 (Thailand) Raw Material 1 To Reduce Dispersion of Raw Material Size 10+28 in Sizing Process at Barmac Line The Siam Refractory Co., Ltd.	G11 (Hong Kong) Ahead of The Others Saving Costs at TAI PO Gas Production Plant The Hong Kong and China Gas Company Limited (TOWNGAS COMPANY)
09.40-10.20	A10 (Thailand) Dr. Apichart Sivayathorn Knowledge Management and COI in Health Care Siriraj Hospital	09.40-10.00	B12 (Canada) Shankar Roy Continual Improvement IRCA (UK) Vancouver	C12 (Singapore) TIPS One-Man-Operation Model in Sending Patients to the Operating Theatre Singapore General Hospital (SGH)	D12 (China) QC Group of Primary Workshop Hourly Production Efficiency Per Shift For Lamina Blend Line Changsha Cigarette Factory	E12 (Thailand) Kochasarn Pellet Loss Reduction CCC Polyolefins Co., Ltd.	F12 (India) Pentium Productivity Improvement by Reducing Production Hold Up Through Just in Time Job Ticket Printing at Shop Floor HAL Transport Aircraft	G12 (Korea) Machinery Team Reducing cost by improving the anti-vortex plate in the mill Korea East-West Power Co., Ltd
		10.00-10.20	B13 (Singapore) Mighty Flame H2Optimisation @ MRT Stations Land Transport Authority Development & Building Control (DBC)	C13 (Taiwan) CC Circle Reduce of the Incidence of Catheter-associated Urinary Tract Infection By Revising the Irethral Catheterization Procedure Taichung Veterans General Hospital, Taichung, Taiwan	D13 (India) Nishtha Quality & Productivity Improvement on Horizontal Milling Machine Kirloskar Oil Engines Ltd	E13 (India) Sankalp Quality Circle To Reduce Chilled water Temperature at Internal Customer End BIRLA CELLULOSIC	F13 (Hong Kong) EO Team Ultra Patch with Rust Converter for Repair of Corroded Gas Pipes The Hong Kong and China Gas Company Limited (TOWNGAS COMPANY)	G13 (India) GABESHANA Obtained Lime Saturation Factor in Raw Mix in Muchlower Than ITS Designed Value OCL INDIA LIMITED
Break (20 min)								

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10.40-11.00	A11 (India) Ashok S Gadge & Archana A Gadge Globalization and the Quality Circles 34-8 B Tilak Nagar, Nagpur	10.40-11.00	B14 (Japan) Power Full Hawks -Earth- Friendly Small Group Activities. How to Reduce Waste at Work Toshiba Himeji Semiconductor	C14 (Philippines) Watch 5 Reduction of Wirebreak Stoppage at Drawing in 8-Wires Machine by 75% until May 2003 Yazaki - Torres Manufacturing, Inc.	D14 (India) Prajkata Eliminate Customer Complaint of ' Sliding play 'in the L&T- Johndeere Tractor seat Harita Seating System	E14 (Thailand) Patibutkarn Sikhio To Reduce Time of Single Phase Transformer Tap of Siriwiwat Company Sikhui Electric Office Provincial Electricity Authority	F14 (Thailand) HIFI Group To Reduce Member of Battery Car Derailment at Turn Table Line-II Thai Acrylic Fibre Co., Ltd.	G14 (India) CHETNA Unsafe Furnace Loading HEG Ltd.
11.00-11.20	A12 (Singapore) Denise Pek Innovating Inside the Box Acuity Learning International	11.00-11.20	B15 (Hong Kong) Service Shop LP Blade Inspection - Workflow Improvement Project CLP Power Hong Kong Limited	C15 (Japan) Young Man For the Improvement of Effective for Line No.19 KOSE Corporation	D15 (Korea) 6 SIGMA Management Team Enhancing the Effectiveness of QC circles with Six Sigma Samsung Electro-Mechanics Co., Ltd	E15 (Korea) 6 Sigma Circle ABS Polymer With Improving Dehydration Process LG Chemical LTD /Yeosu Complex	F15 (Malaysia) Evergreen Direct Material Cost Savings Through Gold Wire Usage Optimization & Waste Reductions at Assembly Wire Bond Module Intel Technology, Penang	G15 (Indonesia) TEKAD To Reduce Spilled Cement Out of the Belt Conveyor No. 1W643001B to 80% in 6 Months Semen Gresik
11.20-11.40	A13 (Japan) Shigeru Tsujita Which Points does QC Circle Activity Learn from TPM Activity Consultant Company	11.20-11.40	B16 (Japan) True Heart Challenge to the Achievement of 10 Common Sense Toshiba Himeji Semiconductor	C16 (India) GENIUS Improvement of Slab Caster Yield from 98.07% to > 98.25% Jindal Vijayangar Steel Ltd.	D16 (Thailand) Scorpion Productivity Improvement for Core Making of Cylinder CR2/16 The Nawaloha Industry Co., Ltd.	E16 (Indonesia) QIT (PKM Website) To Improve SMKS Information System Performance Through Website PT KRAKATAU Steel	F16 (India) JASMINE To Eliminate a Customer Complaint in High Speed Water Cooled (HSWC) Sundaram - Clayton Ltd.	G16 (India) Daisy Increase Production and Reduce Rejection in Cushion Fuel Tank Front - Victor component. Harita Rubber Productor
11.40-12.00	A14 (Singapore) Network Hubbers To Improve Visibility of Over Ground (OG) Boxes Along Public Roads Starhub Network & Wholesales Services	11.40-12.00	B17 (Thailand) Tattorn Reduce Time Test Leakage Impedance of Transformer Electricity Generating Authority of Thailand	C17 (Korea) Sunflower Circle Increase the Productivity of BA plant by improving bottleneck of reaction process LG Chemical LTD / Iksan Plant	D17 (Korea) NOVA team Stabilization of the Power Generation Facility by Reducing the Vibration of the Condensate System Korea Southern Power Co., Ltd	E17 (Thailand) Phlynum Advancing the Works by Uniting Into One Spirit Thai Asahi Glass Public Co., Ltd.	F17 (India) NEON To Eliminate a Customer Complaint in Victor Crank Case Left Due to Bolt not Entering in Mounting Gole. The Average Rejection was 1.2% Sundaram - Clayton Ltd.	G17 (India) Lilly Low Productivity in Case Air Cleaner 110 CC - TVS Motor Cycle Victor Component Sundaram Plastic

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12.00-12.20	A15 (Singapore) IQ Team Drawing Archival System To Facilitate The Maintenance/Renovation/Planning Works in NUS National University Of Singapore Office Of Estate & Development	12.00-12.20	B18 (India) B.Raha & KK.Gupta Some Aspects of Quality Management Practiced in Steel Foundry of Ceep Producing Heavy Steel Castings Bharat Heavy Electronics	C18 (Singapore) WIN To Reduce Time In Levelling Transducer To Axis Point Singapore General Hospital (SGH)	D18 (Thailand) Black House Group Reduction of Carbon Black Blockage at Suction Pipe during Bulk Liner Packing Line #2 Thai Carbon Black Public Co., Ltd.	E18 (India) Team Goal Down Time Reduction of Dryer # 1 BIRLA CELLULOSIC	F18 (India) Superfinish High Rejection in Flange Rear Forging (FD 430) for Artouste Engin HAL - Foundry & Forge Div.	G18 (Indonesia) KENDI Increasing the Effectiveness of Cleaning Process for Sifter Cover Frame wire PT Indofood Sukses Makmur Bogasari Flour Mills
LUNCH								
13.40-14.00	A16 (Bangladesh) Mohammad Abdul Awal Promotion TOM in Bangladesh Bangladesh Society for Total Quality Management	13.40-14.00	B19 (Singapore) The Time Improve Learning Effectiveness of Practical Lessons on CNC (Computer Numerical Control) Lathes. Institute of Technical Education	C19 (India) AGNI Prevention of Fire & Improvements in Safety Aspects on Turmat Machines MICO-BOSCH -INDIA	D19 (Korea) Future Confrontation Team Trouble-Free Realization through Improvement in the 765kV Substation SCADA System Korea Electric Power Corporation	E19 (Malaysia) Aerosabah Remote Reset Rectifier Telekom Malaysia Bhd	F19 (India) SAMRIDDHA Materials Notconsumed for More Than Two Years INDIAN OIL CORPORATION LIMITED	G19 (India) STAR QUALITY CIRCLE To Eliminate Air Leak Problems in Multi Axle Vehicle (2214 Model) Star Ashokleyland
14.00-14.20	A17 (Malaysia) P. Puvanasvaran TQM Practice in ISO 9000 Certified Manufacturing Company: A Case Study in NSEM Kolej Teknikal Kebangsaan Malaysia	14.00-14.20	B20 (Malaysia) Noor Ajian Mohd Lair, et al. Implementing ISO 9001: 2000 at the Faculty of Manufacturing Engineering Laboratory, Kolej Universiti Teknikal Kebangsaan Malaysia Kolej Teknikal Kebangsaan Malaysia	C20 (India) PMD QCC 2 Welding Machine Break Down Reduction TVS MOTOR COMPANY	D20 (India) NIRJHARINEE High Rejection % Due to Variation in Diameter (Localized) Beyond Specification in Mono Block Stopper (MBS). OCL INDIA LIMITED	E20 (India) EU II Oil leak-Customer Complaint Reduction on Machined Parts TVS MOTOR COMPANY	F20 (India) SUNSHINE Reduction of Failures due to Drive Control Problem National Aluminium Company Ltd	G20 (India) DISHARI Production Loss cum Safety Hazards due to Frequent Damage of TIG Torch-Problems and ITS Solution Garden Reach Shipbuilders & Engineers Ltd.
14.20-14.40	A18 (Singapore) MESH Creation of Hard Drawn Wire Diameter 14mm Nasteel Ltd.	14.20-14.40	B21 (India) Asit Kumar Dasgupta Role of Quality Circle Against Global Threat of Drug Abuse and Alcoholism Hony' Secretary Quality Circle Forum of India	C21 (India) GALAXY Frequent Leakages in Resin Transfer Line. O&M (CHEMISTRY)	D21 (India) TC 07M Attending the Steam Leakage of Steam Turbine Outer Casing Parting Plane at Grasim Bharat Heavy Electricals limited (BHEL)	E21 (India) "Quest" / 80 TO Redu Frequent Steam Leakage From Valve Bonnet and Flange Gasket of Interconnection Valve HI-TECH CARBON RENUKOOT SONBHADRA (U.P.)	F21 (India) LOTUS Machine not Taking Desired Load National Aluminium Company Ltd	G21 (Sri Lanka) Amaradasa Implementation of Kaizen Through Quality Circles Brings About Positive Cultural Change in Schools Sri Lanka Association for the Advancement of Quality and Productivity

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14.40-15.00	A19 (Malaysia) Mr. Zulkifli Awang QCC in Hospital Food Service (and Dietetic Service): An Experience in HUSM University Sains Malaysia Hospital	B22 (Singapore) E-Splice Revival Quantum Leap in E-Splice Operation Nasteel Ltd.	14.40-15.00	C22 (Indonesia) QCC DAP-3 To Decrease of Inventory Supplies at CRM to 100% In 11 Month PT KRAKATAU Steel	D22 (India) VIKASH High Consumption of Screens Resulting in High Cost of Maintenance. OCL INDIA LIMITED	E22 (Indonesia) ELANG BIRU Manufacture of Punching Machine for Bran Finisher Beater By Reducing Working time by 85% PT Indofood Sukses Makmur Bogasari Flour Mills	F22 (India) MANTHAN Low Life of Ingot Casting Wheel National Aluminium Company Ltd	G22 (Indonesia) PRIMAVERA Improving the Premix Application Consistency on Wheat Flour Product At GH Mills PT Indofood Sukses Makmur Bogasari Flour Mills	
									Break (20 min)
15.00-15.20	A20 (Malaysia) Hj. Othman Hj. Din Managing Quality & Productivity Improvement Towards Total Business Improvement QM Training Consultant SDN BHD	B23 (Singapore) Lim Han Tong 5S Community Centre	15.20-15.40	C23 (Japan) New Wave Circle Forging Press, To Achieving 4-hour Unmanned Operation Challenge to Zero mis-transfer in Process 1 & 2 Mazda Corporation	D23 (India) QC 295, Mansarovar Modification of Lubrication Circuit of 5 MW pump motors at Pump House 2 Bokaro Steel Plant	E23 (Indonesia) Cutting Reducing the Un-achieved Production Target on 234 Cigarette Cutting Process in Amount 96 % Within 6 Month at Unit B1 PT. HM Semporena TBK	F23 (Indonesia) Reformasi Keeping down The Deviation of Patrol Beat Observation kilometer without handling in Semarang Toll Road as much as 100% in 4 month Indonesia Highway Corp	G23 (Thailand) Siripong Saingam, Manop Sritulyachot Some Study on Quality Control System: A Case Study to Reduce Defects in Fishing Net Dyeing Vongchavalitkul University	
									Break (40 min)
16.00-17.00	CLOSING CEREMONY By Prime Minister : Pol.Lt.Col Thaksin Shinawatra								G24 (India) Mr. M. M. Khan Promotion, Management of Quality Activities & QCC Practitioner's Experience Hindalco Industris Limited
19.00-22.00	The Quality Night								